mageia

Bug 32198 - Blank pdf output from cups-pdf 3.0.1-3.mga9 (edit) Save Changes

Status: NEW (edit)

Alias: None (edit)

Product: Mageia
Component: RPM Packages (show other bugs)
Version: 9
Hardware: All Linux

Priority: High **Severity:** major
Target Milestone: ---
Assignee: QA Team (edit) (take)
QA Contact: (edit) (take)

URL:
Whiteboard:
Keywords: IN_ERRATA9, feedback
Personal Tags:

Depends on:
Blocks:

Reported: 2023-08-28 09:27 CDT by Dusan Pavlik
Modified: 2023-11-01 12:12 CST (History)
CC List: ☐ Add me to CC list
4 users (edit)
Ignore Bug Mail: ☐ (never email me about this bug)

See Also: (add)
Source RPM: cups-pdf-3.0.1-3.mga9.src.rpm
Status comment:

Attachments	
Diff from https://raw.githubusercontent.com/archlinux/svntogit-packages/packages/cups-pdf/trunk/remove-deprecated-ghostscript-setpdfwrite-operator.diff (2.36 KB, patch) 2023-08-29 11:33 CDT, Dave Hodgins	Details | Diff
wrong output from patched cups-pdf (41.26 KB, application/pdf) 2023-08-31 11:02 CDT, Dusan Pavlik	Details
Add an attachment (proposed patch, testcase, etc.)	View All

Dusan Pavlik **2023-08-28 09:27:13 CDT** Description [tag] [reply] [−]

```
Description of problem:
If I printing to cups-pdf printer. Output is one blank pdf
page.

Version-Release number of selected component (if applicable):
cup-pdf 3.0.1-3.mga9

How reproducible:
```

Collapse All Comments
Expand All Comments
Add Comment

```
Steps to Reproduce:
1. Select printer cup-pdf
2. Printing
```

Dusan Pavlik **2023-08-28 09:27:28 CDT**

Version: Cauldron => 9

Lewis Smith **2023-08-28 14:15:06 CDT** **Comment 1** **[tag] [reply] [−]**

```
Please say what desktop you are using. Does this happen when
printing from any application?

I need to try this.
```

Summary: Blank pdf output from cup-pdf 3.0.1-3.mga9 => Blank pdf output from cups-pdf 3.0.1-3.mga9
CC: (none) => lewyssmith@laposte.net
Source RPM: (none) => cups-pdf-3.0.1-3.mga9.src.rpm

Lewis Smith **2023-08-28 14:38:19 CDT** **Comment 2** **[tag] [reply] [−]**

```
Confirmed.
Cauldron/Mageia 9, LxQt, cups-pdf-3.0.1-3.mga9
I installed the package, and used MCC to 'add' the cups-pdf
'printer'. It then appeared as an option in print dialogues.
(Also an entry for 'cups-pdf-linux', which if selected did not
activate the print button).
Tried printing to it from two different applications, single
pages; in both cases the result was a blank page.

No visible maintainer for this; and cups itself has various
committers; so assigning this bug globally.
```

Severity: normal => major
CC: lewyssmith@laposte.net => (none)
Assignee: bugsquad@mageia.org => pkg-bugs@ml.mageia.org

Dave Hodgins **2023-08-28 19:03:31 CDT** **Comment 3** **[tag] [reply] [−]**

```
# cat /var/log/cups/cups-pdf-Generic-CUPS-PDF-Printer_log
Mon Aug 28 19:17:00 2023  [ERROR] Can't read
Mon Aug 28 19:17:01 2023  [ERROR] ghostscript reported an
error
Mon Aug 28 19:17:01 2023  [STATUS] PDF creation successfully
finished

Might be an error in parameters specified in /etc/cups/cups-
pdf.conf to
properly pass the pdf to ghostscript. Not sure though.
```

CC: (none) => davidwhodgins@gmail.com

Dusan Pavlik **2023-08-28 23:56:54 CDT** **Comment 4** **[tag] [reply] [−]**

```
I mean there is solution

https://www.linuxquestions.org/questions/slackware-14/cups-
```

update-4175694164/

ps. I using wine programs and I need output to pdf

Dave Hodgins **2023-08-29 11:33:15 CDT** **Comment 5** [tag] [reply] [−]

Created attachment 13956 [details]
Diff from https://raw.githubusercontent.com/archlinux/svntogit-packages/packages/cups-pdf/trunk/remove-deprecated-ghostscript-setpdfwrite-operator.diff

The diff looks suitable for use as a a patch.

David GEIGER **2023-08-29 23:09:41 CDT** **Comment 6** [tag] [reply] [−]

Please the upcoming cups-pdf-3.0.1-3.1.mga9 update.

Assigning to QA,

Packages in 9/Core/Updates_testing:
==========
cups-pdf-3.0.1-3.1.mga9

From SRPMS:
cups-pdf-3.0.1-3.1.mga9.src.rpm

Assignee: pkg-bugs@ml.mageia.org => qa-bugs@ml.mageia.org
CC: (none) => geiger.david68210@gmail.com

Dusan Pavlik **2023-08-31 11:00:40 CDT** **Comment 7** [tag] [reply] [−]

I install cups-pdf-3.0.1-3.1.mga9.x86_64.rpm

But output is wrong. See attachment.

Dusan Pavlik **2023-08-31 11:02:48 CDT** **Comment 8** [tag] [reply] [−]

Created attachment 13961 [details]
wrong output from patched cups-pdf

Dave Hodgins **2023-08-31 12:48:44 CDT** **Comment 9** [tag] [reply] [−]

Confirmed it still doesn't work properly. Trying to print a
text file
with some characters set to bold/italic, to pdf from oowriter,
the pdf has ...
ERROR:
rangecheck
OFFENDING COMMAND:
defineresource
STACK:
--nostringval--
/R13
/CMap
--nostringval--
/R13
--nostringval--
13

So there's something wrong with generating of the pdf
document.

Morgan Leijström **2023-09-03 15:59:53 CDT** **Comment 10** [tag] [reply] [−]

Just noting cups-pdf is not in a a released media, so this
issue is not for errata (even though this problematic cups-
pdf-3.0.1-3 is in release *repository*)

CC: (none) => fri@tribun.eu

Dave Hodgins **2023-09-03 16:36:00 CDT** **Comment 11** [tag] [reply] [−]

The errata isn't just for things on the iso images. It's also
for anything that
breaks or requires manual changes after upgrading from m8 to
m9.

Morgan Leijström **2023-09-03 16:43:06 CDT** **Comment 12** [tag] [reply] [−]

Upgrading breaks pdf printing.

https://wiki.mageia.org/en/Mageia_9_Errata#Printing

Keywords: (none) => IN_ERRATA9
Priority: Normal => High

Morgan Leijström **2023-09-04 03:52:59 CDT** **Comment 13** [tag] [reply] [−]

Updated errata with tips on workarounds: many programs can
export pdf by other means.

Related:

Users need to go hunting for where the output file gets
stuffed away.
Here using cuips.pdf the file gets "hidden" in ~/Desktop - not
localised.

(Desktop have different names in different languages, plus
some desktop systems do not always show its content as
desktop.)

And nowhere in the setup procedure nor settings nor print
dialogue (what I can find) or when it prints, user is told
where the output will go or how to set it.
Did I miss something, is this a bug or should I post an
enhancement request?

Marja Van Waes **2023-10-13 10:31:39 CDT** **Comment 14** [tag] [reply] [−]

(In reply to Dusan Pavlik from comment #7)
> I install cups-pdf-3.0.1-3.1.mga9.x86_64.rpm
>
> But output is wrong. See attachment.

(In reply to Dusan Pavlik from comment #9)
> Created attachment 13961 [details]
> wrong output from patched cups-pdf

(In reply to Dave Hodgins from comment #9)
> Confirmed it still doesn't work properly. Trying to print a
> with some characters set to bold/italic, to pdf from oowrite
> ...
> ERROR:
> rangecheck
> OFFENDING COMMAND:
> defineresource
> STACK:
> --nostringval--
> /R13
> /CMap
> --nostringval--
> /R13
> --nostringval--
> 13
>
>
> So there's something wrong with generating of the pdf docume

Setting the "feedback keyword"

CC: *(none)* => *marja11@freedom.nl*
Keywords: *(none)* => *feedback*

katnatek **2023-10-13 12:39:16 CDT** Comment 15 [tag] [reply] [−]

Not works, try to print this bug report from firefox, and
produce a blank pdf

Dusan Pavlik **2023-11-01 12:12:52 CST** Comment 16 [tag] [reply] [−]

I thought about this problem and used another printer offered
in drakconf. It is specifically a BRF printer.

-workarounds with printing to pdf (not export),

Step by step:
1. open drakonf / drakprinter
2. add new printer
3. choose "Generic CUPS-BRF" - printer (forward)
4. select "generic" (manufacturer) - (forward)
5. select driver "PDF" (forward)
6. change name if you want   (apply)

Now printer BRF is printing to "/home/user/BRF" or "/root
/BRF"

Output is looking good. Output have .brf sufix but is regular
pdf file.

I will examining it in different situations.

Additional Comments:

Comment Preview

```
(In reply to Dusan Pavlik from comment #16)
> I thought about this problem and used another printer offered in drakconf.
> It is specifically a BRF printer.
>
>
> -workarounds with printing to pdf (not export),
>
> Step by step:
> 1. open drakonf / drakprinter
> 2. add new printer
> 3. choose "Generic CUPS-BRF"  - printer (forward)
> 4. select "generic" (manufacturer) - (forward)
> 5. select driver "PDF" (forward)
> 6. change name if you want    (apply)
>
> Now printer BRF is printing to  "/home/user/BRF" or "/root/BRF"
>
> Output is looking good. Output have .brf sufix but is regular pdf file.
>
> I  will examining it in different situations.

This recomendation works f
```

Status: NEW

Mark as Duplicate

Save Changes

Format For Printing - XML - Clone ThisBug - Top of page